

**From:** [Gillian Pickering](#)  
**To:** [Donovan, Jessica: WCC](#)  
**Cc:** [Aiose-Adeogun, Ola: WCC](#)  
**Subject:** Re: 23/05255/LIPV - Pachamama Bar + Kitchen  
**Date:** 28 November 2023 15:06:26  
**Attachments:** [image004.png](#)  
[image001.png](#)  
[image003.png](#)

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Hi Jessica

We neighbours have attempted to directly negotiate all of these proposals over many years. It is dispiriting that it is only at the council's intervention that these changes are being made. We believe pachamama's suggestions need to be part of the licence conditions.

Kind regards

Gillian Pickering

[Sent from the all-new AOL app for iOS](#)

On Tuesday, November 28, 2023, 3:02 pm, Donovan, Jessica: WCC <[jdonovan@westminster.gov.uk](mailto:jdonovan@westminster.gov.uk)> wrote:

Dear Gillian,

Further to your email below I can confirm that the applicant has agreed to the following condition with the Metropolitan Police Service as follows:

- *A copy of the premises' dispersal policy shall be made readily available at the premises for inspection by a police officer and/or an authorised officer of Westminster City Council.*

Please can you confirm if the above condition satisfies your concerns.

Kind Regards

**Jessica Donovan**  
Senior Licensing Officer

Environment, Climate & Public Protection (ECPP)  
Westminster City Council  
15th Floor  
Westminster City Hall  
64 Victoria Street  
London SW1E 6QP

Direct line: 07815665265

Contact Centre: 020 7641 6500

Email: [jdonovan@westminster.gov.uk](mailto:jdonovan@westminster.gov.uk)

Team E-mail: [licensing@westminster.gov.uk](mailto:licensing@westminster.gov.uk)

Web: [www.westminster.gov.uk](http://www.westminster.gov.uk)



## GOLD ANIMAL ACTIVITY LICENSING 2021

**From:** Gillian Pickering <[gnesbitt@aol.com](mailto:gnesbitt@aol.com)>

**Sent:** Tuesday, November 28, 2023 2:42 PM

**To:** Ajose-Adeogun, Ola: WCC <[oajoseadeogun@westminster.gov.uk](mailto:oajoseadeogun@westminster.gov.uk)>; Gillian Pickering <[gnesbitt@aol.co.uk](mailto:gnesbitt@aol.co.uk)>

**Subject:** Re: 23/05255/LIPV - Pachamama Bar + Kitchen

Thanks for sharing the two documents from Pachamama Bar + Kitchen viz Mr Iska Narzi's letter about the changes he has made since December 2022; and his new Dispersal Policy setting out his expectations of staff in terms of procedures and responsibilities.

I have read both documents in detail. With reference to both, I have to counsel caution over taking Mr Narzi's assertions at face value.

His letter to Hinde House residents certainly 'ticks all the boxes'. And his Dispersal Policy references the relevant licensing objectives in a textbook fashion.

But, for me, this is a matter of ensuring every member of staff delivers on Mr Narzi's promises to neighbours, follows his newly-established procedures to the letter and meets the responsibilities he has set for them - day in, day out.

Mr Narzi writes with the best of intentions. But, from my experience of Pachamama, I envisage that standards will inevitably slip over time.

I believe the only way to make sure that does not happen is to enshrine Mr Narzi's Dispersal Policy in his restaurant's licensing obligations ie make its stipulations a condition of holding a licence.

Thus, if any member of staff fails to follow agreed procedures or falls short of fulfilling their stated responsibilities, the restaurant's licence is put in jeopardy.

My concerns would then be answered. Unfortunately, without that assurance, I cannot withdraw my representation at this stage.

Thanks

Kind regards

Gillian and John Pickering

Sent from the all-new AOL app for iOS

On Monday, November 27, 2023, 5:55 am, Ajose-Adeogun, Ola: WCC  
<[ojoseadeogun@westminster.gov.uk](mailto:ojoseadeogun@westminster.gov.uk)> wrote:

Good morning,

Please find attached letter from the above premises regarding your representation kindly let me if this addresses your concerns and you would like to withdraw your representation.

**Regards**

**Ola Ajose-Adeogun**

Senior Licensing Officer  
Environment, Climate & Public Protection (ECP)  
Westminster City Council  
15th Floor  
Westminster City Hall  
64 Victoria Street  
London SW1E 6QP  
Tel: 07866019685  
Call Centre (for general queries) 020 7641 6500  
Email: [ojoseadeogun@westminster.gov.uk](mailto:ojoseadeogun@westminster.gov.uk)  
[www.westminster.gov.uk](http://www.westminster.gov.uk)



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